

Relief measures

Conditions of Offer



Background

The NABERS National Administrator has been asked by NABERS Assessors for a range of financial relief measures, including the waving of annual Assessor accreditation fees. The availability of NABERS Assessors in the market is crucial to the delivery of NABERS ratings as well as the Commercial Building Disclosure (CBD) Program.

As such, the National Administrator has approved relief measures that deliver Assessor accreditation fees for free for fees due between 1 Mar 2020 and 28 Feb 2021. This will be for both new and existing Assessors.

NABERS will also waive its rating lodgement fees for 12 months in some sectors where ratings are heavily affected. Ratings lodged between 1 July 2020 and 30 June 2021 will be eligible. This prioritises heavily affected sectors and includes the following:

- all apartment buildings ratings (energy, water)
- all hotels ratings (energy, water and carbon neutral*)
- all data centres ratings (energy, water)
- all shopping centres ratings (energy, water and carbon neutral*)
- office buildings ratings with less than 1,000m² (energy, water, waste, indoor environment and carbon neutral*)
- tenancy ratings with less than 1,000m² (energy, indoor environment).
- Co-assess:
 - If base/whole building >1000m², and all tenancies <1000m²: pay only base building fees (energy or energy+water)
 - If base/whole building >1000m², at least 1 tenancy >1000m²: pay full fee
 - If base/whole building <1000m²: free
- For office buildings (tenancy or whole building) with a CitySwitch discount:
 - If space <1000m²: free
 - If space >1000m²: rating fee – CitySwitch discount

This offer will be applicable to ratings lodged with NABERS during the period 1 July 2020 to 30 June 2021. We will release additional information on our website.

The core purpose of this is to deliver stability to the sectors and ratings heavily impacted by COVID-19.

** For Carbon Neutral ratings, the Climate Active component of the fee will also be waived.*

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Rating Lodgement Fee Waiver

1. Applicants note that this discount covers only NABERS rating lodgement, quality assurance and certification fees. Fees payable for work undertaken by the Assessor must still be paid by the organisation seeking the rating.
2. Buildings or spaces eligible for waived rating lodgement fees are all hotels, all apartment buildings, all data centres, all shopping centres, office tenancies under 1,000m², and small office buildings under 1,000m².
3. Eligible ratings must be lodged between 1 July 2020 to 30 June 2021.
4. An eligible building can claim all available ratings, including energy, water, waste, indoor environment AND both the Climate Active and the NABERS fee portion of Climate Active carbon neutral ratings, once within the period. Both new and renewing ratings are eligible.
5. The fee waiver is limited to one rating per type per building or space rated. For example, a building can only do only one free Energy rating within the period. After the first free rating of a given type, additional ratings of the same type (e.g. energy) will be charged at the standard rate.
6. Fee waiver will be applied automatically.
7. No invoice will be issued for ratings where fees are being waived, unless specifically requested.
8. If multiple rating types are lodged for the one asset over the free rating lodgement period, those rating types should be lodged together where possible. New Indoor Environment ratings will be permitted to conduct their site visit after the end of the rating period to allow easier lodgement with Energy and Water Ratings.
9. NABERS requires all Assessors accessing a free rating to inform the rating customer about it prior to lodgement, and to pass on the savings where possible by contractual arrangements.
10. NABERS intends to honour all ratings lodged within the period, however, should there be an unprecedentedly high demand, it reserves the right to alter eligibility conditions.
11. If Assessors or customers are concerned about securing a fee waiver for a specific rating, they can request a confirmation quotation from us at any time which will be honoured until 30 June 2021.
12. Assessors will be notified three months prior to any restrictions being placed on this offer.
13. NABERS reserves the right to offer additional incentives in subsequent tranches should additional funding become available.

Accreditation Fee Waiver

1. Assessor accreditation fees are waived for fees due between 1 Mar 2020 and 28 Feb 2021.
2. Credit notes will be provided for fees that have been paid since 1 Mar 2020. If the Assessor requires a refund rather than a credit note, please contact NABERS.
3. Both new and existing Assessors are eligible.
4. Fee Waiver will be applied automatically .
5. **No** invoice will be issued for waived accreditation fees unless specifically requested.